

Ministère  
de la Sécurité  
publique

# Application for Financial Assistance and Compensation



If you have been affected by flooding, you could receive financial assistance or compensation from the government.

In order to speed up the processing of your file and facilitate a quicker return to normal life, you must immediately take the following steps:

- Contact your municipality to identify yourself as a claimant.
- Contact your insurer to check whether you are entitled to compensation for your damaged property. Ask the insurer to provide you with a written reply stating whether or not your claim is admissible.
- For health reasons, start your demolition and cleaning work without delay.
  - Take photos first to document damage to your property and home.
  - Keep all receipts and proofs of purchase for damaged goods and property.
- Before proceeding with any renovation or reconstruction work, contact your municipality to find out about the applicable regulations and determine whether a permit is required.



To speed up  
the processing  
of your application

file your request online  
[Québec.ca/flooding-assistance](https://Quebec.ca/flooding-assistance)

or

contact the Ministère  
de la Sécurité publique  
**418-643-AIDE (2433)**  
**1-888-643-AIDE (2433)**



## Evacuation

If you have been forced to evacuate your home, wait until you have permission from your municipality before returning, preferably during the day when it is easier to detect problems and threats.

For more advice and instructions  
following a flood, see

[Québec.ca/flooding-assistance](https://Quebec.ca/flooding-assistance)