

Ministère
de la Sécurité
publique

Flooding Request for financial assistance



Your principal residence has been flooded and you wish to apply to the ministère de la Sécurité publique (MSP) for financial assistance?

In order to speed up the processing of your file and facilitate a quicker return to normal life, you must immediately take the following steps to prepare your claim file:

- Contact your municipality to identify yourself as a claimant.
- Contact your insurer to check whether you are entitled to compensation for your damaged property. Ask the insurer to provide you with a written reply stating whether or not your claim is admissible.
- For health reasons, start your demolition and cleaning work without delay. It is essential to take photos first to document the damage to your goods, property, and home.
 - Take photos first to document damage to your property and home.
 - Keep all receipts and proofs of purchase for damaged goods and property.
- Before proceeding with any **renovation** or **reconstruction work**, contact your municipality to learn the applicable regulations and determine whether a permit is required.

For more advice and instructions
following a flood, see
[Québec.ca/inondations](https://quebec.ca/inondations)



To speed up
the processing of your file

file your claim request online

Québec.ca/inondations

or

contact the ministère
de la Sécurité publique

418-643-AIDE (2433)

1-888-643-AIDE (2433)



Evacuation

If you have been forced to evacuate your home, wait until you have permission from your municipality before returning, preferably during the day when it is easier to detect problems and dangers.

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